



Session Cancellation and Refund Policy

At Inspired Futsal, we are committed to providing high-quality futsal coaching throughout the year. Our programme operates on a year-round basis, with the exception of the Christmas shutdown period.

To keep participation fees as affordable as possible, our pricing is based on the overall annual programme rather than on individual sessions. This allows us to maintain lower fees than many comparable providers while covering venue hire, coaching, equipment, insurance, and administration costs.

Venue Availability and Alternative Arrangements

Occasionally, our usual venues may be unavailable due to examinations, events, maintenance, or other circumstances outside our control. Where possible, we will make reasonable efforts to:

- Arrange an alternative venue;
- Provide a suitable replacement session; or
- Arrange coaching cover where required.

While every effort will be made to avoid cancellations, alternative arrangements are not always possible.

Session Cancellations

Sessions may occasionally be cancelled due to circumstances beyond our control, including but not limited to:

- Severe or unsafe weather conditions;
- Venue closures or unavailability;
- Health and safety concerns;
- Other unforeseen events that prevent the safe delivery of a session.

The safety and welfare of players will always be our priority when making cancellation decisions.

Refunds and Credits

As our fees are calculated across the full annual programme and kept as low as possible, refunds or credits are not normally provided for individual sessions cancelled due to circumstances beyond our control.

By registering a player with the club, parents and guardians acknowledge and accept that occasional cancellations may occur and that refunds will not normally be issued in these circumstances.

Any exceptional requests will be considered at the sole discretion of the club.

Communication

Where a session is cancelled, we will notify parents and guardians as soon as reasonably practicable using our usual communication channels.

Thank you for your understanding and continued support.